10 Important Things to Know Before Taking Casper

CASPER
BY ACUITY INSIGHTS

Casper is part of the application process for many higher education programs. Before test day, here are a few key things to understand about the Casper test and what's expected of you as a test taker.

1 There are different Casper test types. Check program websites to ensure you book the test(s) required.

Because the Casper test is used across many programs, such as medicine, nursing, business, teacher education, and social work, there are **different test types** tailored to broad program categories, regions, and languages.

Your Casper test type depends on the specific type of program you're applying to and where it is located (e.g., United States Casper 2 CSP-20100, or Canada Casper 2 CSP-20200F – French).

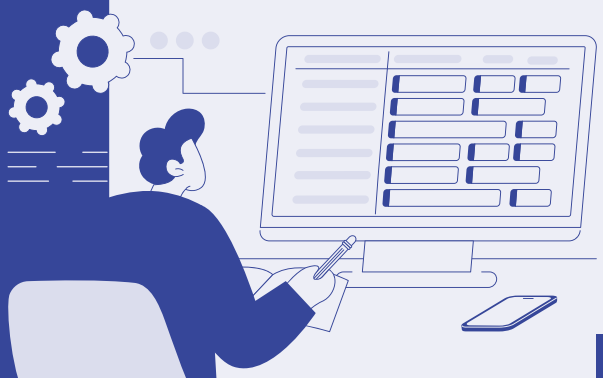
Navigating through the interactive **Dates and Fees** page allows you to easily find information about specific Casper test(s) required by the program(s) you're applying to (**learn how to use the Dates and Fees page**).

NOTE

Casper test types are not interchangeable. *It is important to check each program's admissions website and select the matching test when you register. You may need to take Casper multiple times if you are applying to programs in different countries, languages, or program categories.*

2 You can only take each Casper test type once per application cycle.

If multiple programs you're applying to require the same Casper test type, you will take it one time, and the results will be shared with the programs in your distribution list requiring that test type. Programs in different countries or program categories may require different Casper test types, so some applicants may need to complete more than one Casper test.



Do not reserve your Casper test until you're sure you're selecting the right test type and the right admissions cycle. Refunds will not be issued for tests reserved for the wrong cycle. Learn more about **admissions cycles**.

NOTE

You cannot retake a Casper test in the same application cycle to try to improve your score. Scores are valid only for the application cycle for which they are taken.

3 Retakes are only considered in rare technical circumstances.

If a verified technical issue occurs during your test, a retake may be considered. If approved, a retake will be offered only if another test date is available.

To be eligible:

- The issue must be reported within one week of your test date.
- It must be confirmed by Acuity Insights.
- It must not be caused by your personal device or internet connection. This is why completing the System Requirements Check no more than six hours before your test is so important.

NOTE

By starting your test, you confirm you are healthy enough to test. Retests are generally not granted for pre-existing conditions; exceptions may be considered in cases of extenuating circumstances, but not for concerns raised after you've received your score.

4 You can request testing accommodations if needed.

Casper offers **accommodations** for applicants with documented disabilities or other verified needs.

- Requests must be submitted at least 4 weeks before your intended test date.
- You'll need to provide documentation of your need and complete the **Accommodations Request Form**.
- Acuity Insights will review your request and inform you whether accommodations have been approved based on the information provided.

NOTE

If you're not sure when you'll be taking your test, you are welcome to submit your request before you book, as requests submitted too close to your test date may not be processed in time. You'll just need to create your Acuity Insights account before submitting. ***Learn more about accommodations****.*

5 You must take the test on your own.

You must complete Casper without help from another person and without using outside materials or assistance, unless you were explicitly approved to receive accommodations in the form of assistive technology and/or assistive personnel.

NOTE

Use of AI tools of any kind is strictly prohibited.

6 Test content is confidential.

All Casper content is confidential. Protecting confidentiality helps preserve fairness for everyone.

You may not:

- Copy, record, or take screenshots of questions or scenarios
- Share details of the test online or with others
- Post about the content on social media or forums

Because Casper content changes regularly, you are unlikely to encounter the exact same test content as someone who tested before or after you, or if you retake Casper in a different application cycle.

7 Make sure your technology meets the requirements.

Casper is completed online using your computer, camera, and microphone.
Phones and tablets are not supported.

Before test day, you should:

- Ensure you have the latest version of a supported browser downloaded on your computer (Chrome or Firefox only). We suggest having both browsers installed on your computer in case you experience any issues during your testing session.
- Ensure your camera and microphone work properly.
- Test your internet connection.

We strongly recommend you restart your computer and check your microphone, camera, and internet speed shortly before beginning your test. You must complete the required System Requirements Check no more than six hours prior to your test. Technical issues with personal devices or connections can affect your testing experience, so be sure to review the **Casper technical requirements**.

NOTE *Your camera and microphone must remain on for the entire test. Turning off your camera after the video responses may invalidate your test.*

8 You are responsible for accurate account information.

Your Acuity Insights account should include **accurate personal information**.

Your name and identifying details should match the information used in your program applications and identification documents.

When you create your Acuity Insights account, you'll be required to take a live photo of yourself and your ID at the same time.

You may need to meet additional **ID requirements**, depending on the program(s) you're applying to.

9 Follow all testing rules and instructions.

During the test, you must follow the **rules** and instructions provided by Acuity Insights.

Breaking the rules, including attempting to copy content, receiving assistance, or misrepresenting your identity, may result in:

- Test cancellation
- Score invalidation
- Reporting your behaviors/actions to the programs you applied to

10 Your results are shared with the programs you select.

Your scores are automatically sent to programs you selected, approximately 2 to 3 weeks after your test date. This is why it's important that you add all intended programs before distribution deadlines, if possible.

NOTE *Results are distributed to specific programs, not schools/institutions in general. If you apply to multiple programs at the same institution, you will need to add each of them to your distribution list.*

Each individual program decides how and when to use Casper scores as part of their admissions process. The weight and role of your score will vary by program.

You will receive a quartile result 4 to 5 weeks after your test, showing how you performed relative to others who took the same test in the same application cycle. Scores from all scenarios are combined and then standardized using statistical methods so they can be fairly compared across all test takers from your test, resulting in a final scaled score and quartile ranking.

For more information about preparing for Casper and what to expect before, during, and after your test, check out the Casper: A Step-by-Step Guide for Test Takers.

This page is intended to provide a simplified overview of key policies for Casper test takers.

Please note that all applicants are subject to the Acuity Insights **Terms of Use**, which govern the assessment process in full. If there is any difference between this overview and the Terms of Use, the Terms of Use will take precedence.

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